

Retail Sales Associate

Retail Sales Associates work at Murchie's retail stores in British Columbia. They represent the face of Murchie's, provide excellent service, capture sales and develop long-term customer loyalty.

Opportunities:

- Work behind the scenes at Murchie's – one of BC's oldest and loved brands! We are a growing company, with a do-it-yourself philosophy: we blend our teas and roast own coffees, package our products in-house, and do everything we can to deliver on our tradition of excellence.
- Learn a lot more about the world's second most popular beverage: tea! Training is provided for tea and coffee knowledge, as well as all standard procedures
- Drink tea and coffee all day long. We have an unlimited supply!
- All positions have the opportunity to develop according to the skills and interests of the successful candidate.

Responsibilities:

- Understand Murchie's range of products in order to respond to customer inquiries, as well as make recommendations and increase sales
- Greet, approach and engage with all customers; build rapport with customers to determine needs and identify sales opportunities
- Help customers find products they are seeking; suggest items according to customer's preferences
- Maintain retail merchandise and store cleanliness
- Participate in store initiatives and daily operations including opening and closing duties as required
- Prepare and serve barista tea and coffee beverages according to standard procedures
- Accurately process payments through point-of-sale systems

Knowledge, Skills & Abilities:

- Quick learner with a positive attitude, willingness to learn and approachable demeanor
- Good problem solver and fun team player
- Fluent in English; a second language is an asset
- Knowledge and appreciation of tea and coffee an asset

This position reports to the local store or area manager. Flexible scheduling may be required. Full-time and part-time positions may be available. Hourly starting wage dependent on experience. Applications will be reviewed as they are received and positions will remain open until filled.