

Murchie's Willowbrook Mall

Tea & Coffee Retail/Barista Key Holder - possible advancement

Date posted: March 16, 2026

Pay: From CA\$18.50 per hour

Job Description: The successful candidate will provide and represent Murchie's high standards in customer service when selling retail and foodservice products creating and maintaining a loyal customer base.

RESPONSIBILITIES:

- **Drink as much tea and coffee as you desire and have fun doing it!**
- Welcomes, greets, and approaches all customers upon entering
- Engages with customers to determine needs
- Engages with team to keep updated on the latest communication
- Maintains retail merchandise
- Assists with total store cleanliness
- Participates in store initiatives and promotions
- Daily operations - holds a key - opening and closing shop
- Develops a thorough knowledge of products
- Produce Barista tea and coffee beverages
- Fluent in English, second language an asset
- Flexible in scheduling, able to work a variety of shifts, must be available Wednesdays
- Food safe certificate or willingness to attain
- Full time (with possibility for advancement) and part time positions available
- Share in tips and benefit from store discount

Full Time Benefits:

- Dental care, On-site parking, Vision care

Experience:

- sales: 1 year (preferred), Customer service: 1 year (preferred)

Language:

- English (required)

Licence/Certification: Food Safety Certification (required)